6 Questions You MUST Ask Before Selecting a Managed IT Services Provider

Presented by COMPUTER ANSWERS
we know computers

Why Does it Matter?

We've all engaged with a partner that promises big and doesn't deliver on their claims. Asking a few key questions of your potential managed services IT provider can not only save you thousands, it can also save you some serious headaches.

Are They Up To Date On The Latest Hardware & Software?

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At Computer Answers, we don't simply reply on our decade plus of experience in the industry. Continuing education is part of the job description for all Computer Answers techs, which means we're constantly up to date on the latest in hardware, and software for both PC's and mac's, machines running linux, and more.

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Do They Offer Convenient Hours, or 27/7 Service for Emergencies?

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Your business doesn't sleep. That means, neither can your managed IT services provider. At Computer Answers we're open daily from 9:00AM to 9:00PM. For our managed IT services customers, we offer lightning fast response nearly 24 hours a day, 7 days a week.

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Will They Actually Save My Business Money?

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Managed IT services contracts can get seriously expensive. At Computer Answers, we utilize home grown technologies to manage your account, keep our costs down, thus allowing us to pass the savings onto you and your business

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Do They Offer On-Site Repairs

Do They Offer On-Site Repairs

For most business owners, the idea of one your machines at the shop even for a few days is terrifying. At Computer Answers, we offer on-site repairs, diagnostics and if you buy a machine for your business through us, we'll even come deliver it and set it up for you.

How Long Have They Been In Business?

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Did you that according to the U.S. Small Business Administration, around 50% of businesses fail within the first 5 years of opening? It's best to choose a managed IT services provider that's been in business longer than 5 or 6 years. Computer Answers has been servicing business IT customers for over 10 years.

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Do They Have Their Own Helpdesk Staff or Is It Outsourced

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The IT service providers that offer the best service are those that have their own helpdesk solution inhouse. At Computer Answers, we have never and will never outsource our Helpdesk and offer our customers unlimited access to our team of local techs.

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Want to Learn More About Managed IT Services From Computer Answers?

Managed IT Services & Consulting for Business

Let us manage your network for you…so you can manage your business.

Operating a business requires you to focus on many aspects including marketing strategies, economic growth, expansion, and IT. Computer Answers can take help your business run smoothly by managing a robust IT system so your time can be spent growing your business.

Call Now: 1-866-488-2806

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